

Mission, Vision and Values

Mission

We improve lives. In big ways through learning, healing and discovery. In small, personal ways through human connection. But in all ways, we improve lives.

Vision

From health care to health.

Values

Patients first

Integrity

Excellence

Who we are and how we do it.

Values in Action

- We take care of others by taking care of ourselves.
- We always prioritize safety.
- We connect with compassion and respect.
- We **act inclusively** so those with diverse ideas and perspectives are supported.
- We speak up when there's an opportunity to make things better.
- We provide extraordinary care and service by being accountable for our actions.
- We strive for excellence in our work and when we fall short, we learn and improve.

uchealth

About UCHealth



4 Northern Colorado 4 Metro Denver 6 Southern Colorado More than **Available** beds

> Hospital beds 579 Northern Colorado 989 Metro Denver 852 Southern Colorado

More than

35K employees 124K surgeries

16K babies delivered

7K affiliated or employed providers 973 new patients per day 187K inpatient admissions and observation visits



Poudre Valley Hospital Fort Collins



Medical Center of the Rockies Loveland



Greeley Hospital Greeley



Longs Peak Hospital Longmont



Broomfield Hospital Metro Denver



University of Colorado Hospital Metro Denver



Highlands Ranch Hospital Metro Denver



Estes Valley Medical Center Estes Park



Memorial Hospital North Colorado Springs



Grandview Hospital Colorado Springs



Memorial Hospital Colorado Springs



Pikes Peak Regional Hospital Woodland Park



Yampa Valley Medical Center Steamboat Springs



Parkview Medical Center Pueblo



Parkview Pueblo West Hospital Pueblo

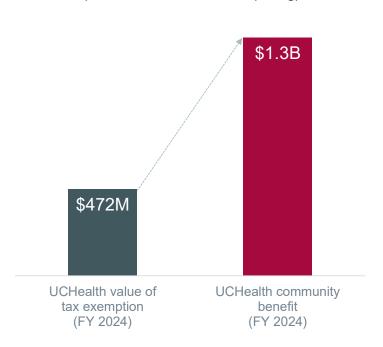
outpatient, urgent care and 2.7M unique patients 8.7M outpatient, urgent care emergency room visits

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UCHealth provides significant community benefits

UCHealth invests in our communities nearly 3x beyond the value of our tax exemption

(based on IRS Schedule H reporting)1



UCHealth is Colorado's largest Medicaid provider and provides more than 2x more Medicaid care than any other health system

Medicaid inpatient and outpatient annual visits across UCHealth²

of Colorado's Medicaid inpatient and outpatient care provided by UCHealth³

¹ Community benefit based on Schedule H reporting; tax value analysis based on methodology provided by Plante Moran

³ FFY 2024 adjusted discharge figures sourced from HCPF's FFY 2024 CHASE Annual Report published in January 2025; UCHealth includes Parkview

Our community health needs: Areas of focus in Northern Colorado

Priorities identified in Community Health Needs Assessment 2025 – 2027

Access to care

Behavioral health

Chronic conditions

>220

community partners and organizations engaged directly or through collaboratives during the development of our CHNAs FY 2024 community benefit¹

\$304M total community benefit

\$141M

uncompensated care for uninsured and underinsured

¹ Community benefit based on Schedule H reporting and includes PVH, MCR and Greeley



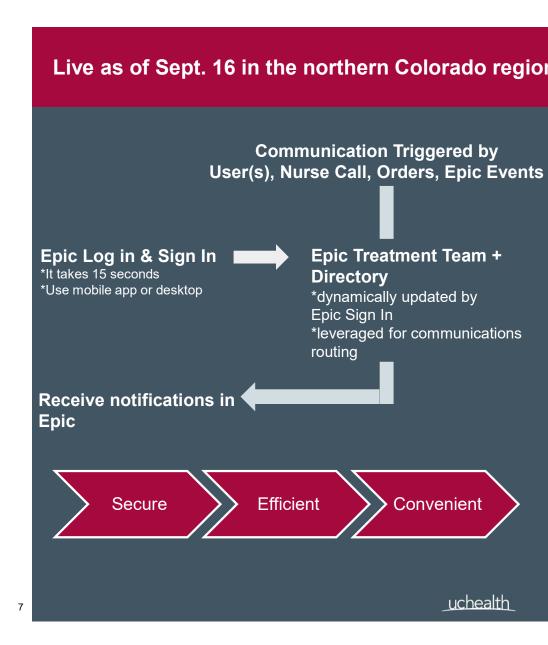
Unified Communications Program

Vision

We will build a communication platform **connected to the patient's electronic health record** that easily identifies the *right recipient, minimizes miscommunication and minimizes disruption* for all parties.

Objectives

- Modernize and streamline.
- 2. Eliminate misdirected communications.
- Remove unnecessary disruption.





Vizient quality and accountability FY 2025 annual rankings

Hospital	FY24 Percentile (last year)	FY25 Percentile
MCR	84%	95% +11
PVH	72%	86% +14
GH	18%	65% +47

- More hospice care, faster support, better end-of-life experiences, safer care.
- More efficient care
- More effective care
- More equitable care



Source: Vizient CDB Report Express Q&A Calculators for 2025 Q3 accessed 7/10/2025.

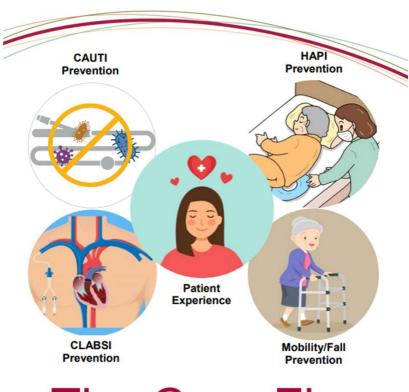
CORE 5 – Celebrating our wins

CAUTI & CLABSI

- MCR cut CMS-eligible CAUTI & CLABSI events 50% in FY25 vs. FY24
- PVH & GH ICUs: zero CMS-eligible CAUTIs in FY24 & FY25
- GH: 11 months CLABSI-free

Mobility at combined MCR/PVH/GH:

- +6,500 successful mobilizations (July 2025 vs. July 2024)
- Kudos to units with > 60% mobility goal achievement (Aug 2025)
- ✓ GH ICU
- ✓ MCR Ortho/Neuro
 ✓ PVH Ortho
- ✓ MCR Trauma/Surgical
- ✓ MCR CICU
 ✓ PVH Neurology



The Core Five

High Reliability for High-Quality Care: Focus on the Core 5

UCHealth Strategic Objectives



Northern Colorado three-year strategic priorities

- Provide top quality, safety and experience
 Achieve top decile performance in quality, safety and experience
- Recruit, develop and retain top talent
 Recruit and develop top talent while maintaining an engaged workforce
 - Improve patient access
- Improve patient access for outpatient care, surgeries, emergency services and admissions to meet the needs of our growing community
 - Achieve financial sustainability
- Focus on strategically significant programs, maintain cost efficiency and meet financial targets
- Develop plan for strategic expansion of access and real estate

 Create regional plan to support access to our services to support community needs



FY 2026 strategic initiatives

Quality, safety and experience

Access and capacity

Employee engagement and well-being

Physician and APP engagement

Operational and financial performance

Initiative Description

Enhance focus on best practice processes and protocols to improve quality performance and provide the best outcomes with an exceptional experience

Complete regional expansion plans, reduce length of stay and identify ways to increase access, manage capacity and limit redirect status Support initiatives to enhance employee culture and well-being, improve communication and reduce burnout and staff turnover

Create processes to enhance physician and APP workflows and decrease burden

Identify ways to enhance revenue, while reducing expenses to improve performance

UCHealth objective



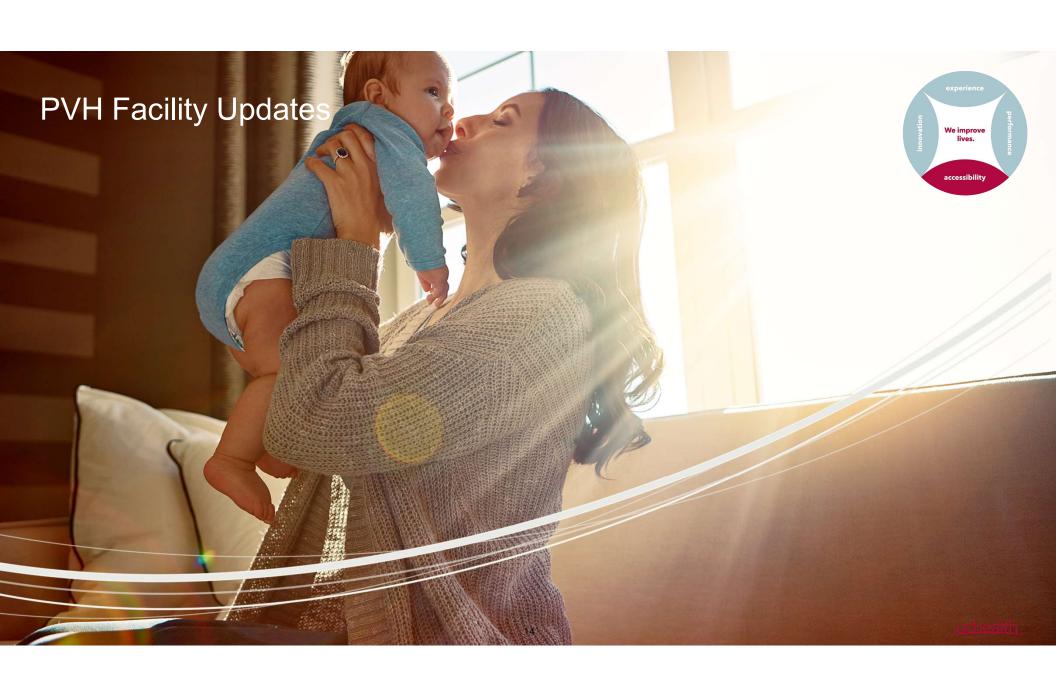








FY 2026 Quality, safety and experience goals in development from UCHealth quality leadership team; detailed goals and tactics are in process



Construction updates

PVH behavioral health, \$54 million

- New inpatient unit on the third floor opens in November
- UCHealth Behavioral Health Clinic Westbridge, for outpatient behavioral health services, opens in September/October







